THE
EMERGING LEADER
SUPERVISOR DEVELOPMENT COURSE

Engage with other dynamic Supervisors facing similar challenges. Experience robust discussion and debates in an interactive classroom environment.
The Emerging Leader has the potential to be a future leader in any organisation. As this may be their first experience as a Leader, it is important to ensure they are operating from a strong foundation. The Emerging Leader is aimed at teaching key skills around communication, building teams, managing conflict, facilitating effective meetings or workshops and motivating team members.

**COURSE INCLUDES**

- 3 days of Expert Training
- Course Manual

**KEY OUTCOMES**

On completion of this course, you will be able to...

- Highlight the characteristics of a World-Class Organisation (WCO)
- Define your customer’s needs (internal and external customer)
- Identify your personality profile and the importance of adapting your leadership style to suit your followers
- Describe and apply techniques used to communicate skillfully
- Apply the principles of time management
- Develop vision, goals and values for your team
- Facilitate effective meetings to achieve desired outcomes
- Determine the elements of achieving a World-Class culture (focused improvements, 8 types of waste, 5S)
- Describe and apply the stages of the PDCA model (Plan, Do, Check, Act)
- Apply the A3 problem solving technique
- Apply root cause analysis techniques (5Whys, Brainstorming and Fishbone)
- Discuss the importance of applying Visual Management that drives performance
- Define motivation and identify ways to motivate your team and achieve your teams vision/objective/mission
- Apply techniques to engage your team to enable them to perform optimally
- Discuss and apply the principles of delegation

**DURATION**

3 workshops over 2 months
ACCREDITATION

Internationally Accredited through IACET

HOW TO REGISTER

Register online at tlc-global.com

GET IN TOUCH

Should you have any queries, please contact us

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