



ONLINE  
COURSE

# CREATIVE PROBLEM SOLVING

BROCHURE

Become a successful problem solver by identifying and implementing effective solutions to problems that arise.

The Creative Problem Solving eCourse will give you an overview of the entire problem solving process as well as key problem solving tools that you can use every day, including:

- Identifying the types of information to gather and key questions to ask in problem solving.
- Applying basic brainstorming tools to generate ideas for solutions.
- Evaluating and adapting solutions to reality.
- Identifying the tasks and resources necessary to implement solutions.



#### DURATION

4 weeks online access



#### STUDY TIME

8-9 hours study time



#### INTERNATIONAL CERTIFICATION



#### CONTINUING EDUCATION UNITS (CEU'S)

0.9 CEU's



The  
**Leadership**  
CENTRE  
DEVELOPING TOMORROW'S LEADERS

In the past few decades, psychologists and business people alike have discovered that successful problem solvers tend to use the same type of process to identify and implement the solutions to their problems. This process works for any kind of problem, large or small.

The Creative Problem Solving eCourse will give you an overview of the entire creative problem solving process, as well as key problem solving tools that you can use every day. Skills such as brainstorming, information gathering, analysing data and identifying resources will be covered in this eCourse.

## eCOURSE INCLUDES

- 4 Weeks Online Access.
- Creative Problem Solving eBook per phase.
- Creative Problem Solving Templates and Exercises.
- Quick Reference Sheet.
- Online Exam.
- International Certification.

## KEY OUTCOMES

On completion of this eCourse, you will be able to:

- Identify types of information to gather and key questions to ask in problem solving.
- Use four different problem definition tools.
- Analyse potential solutions against criteria, including cost/benefit analysis and group voting.
- Distinguish the roles that fact and intuition play in selecting a solution.
- Identify the tasks and resources necessary to implement solutions.
- Apply solution implementation to celebrate successes and identify improvements.

## CERTIFICATION & ACCREDITATION

You are required to complete an online multiple choice exam with a pass mark of at least 80%.

The Leadership Centre is accredited by the International Association for Continuing Education and Training (IACET) and is authorized to issue the IACET CEU.



## TECHNICAL REQUIREMENTS (COMPUTER)

- A computer with Microsoft Windows operating system (98, NT, 2000, XP, Vista, or Windows 7) or Mac OS X (10.5 Leopard or higher).
- A computer with Microsoft Office 2000 or higher.
- A high speed internet connection and a web browser (Firefox is highly recommended as there are incompatibility issues with Internet Explorer).
- Adobe Reader (free software).

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## GET IN TOUCH

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Should you have any queries, please contact us at The Leadership Centre.

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## HAPPY LEARNING

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The Leadership Centre Team

